Muswellbrook Solar Farm and Battery - Complaints Register

This complaints register provides a summary of complaints received and how they were addressed. Personal information has been removed to protect the privacy of individuals in accordance with privacy legislation. The summaries are general in nature and do not identify complainants, staff members, or other individuals involved.

Complaint ID	Method	Stakeholder ID	Priority	Status	Subject	Nature of complaint	Action	Date Opened	Date Due	Date Closed
Example provided M1	Email	2105	High	Open	Traffic	Public Road Safety	Resident advised there had been project vehicles using non designated roads. This was raised with all project staff at pre-start meetings and the contractots were reminded of the designated routes that need to be adhered to. Advised resident and closed complaint.	06/04/2026 10.00	17/04/2026 10.00	